



UGI Utilities, Inc.
225 Morgantown Rd.
PO Box 13009
Reading, PA 19612-3009

(800) 276-2722

February 16, 2021

Dear Resident,

As you may know, UGI Utilities will soon be bringing natural gas service to your neighborhood through its innovative GET Gas pilot program. This means you will soon have the opportunity to save on your annual energy bills by switching to natural gas for your home's heating needs. Under the GET Gas pilot program, you've been afforded the opportunity to avoid potentially large upfront investment costs to bring natural gas service to your home by paying a reasonable surcharge on your monthly gas bill.

We'd like to take this opportunity to explain the construction process and what you can expect.

Timing: We expect the project to begin on or around March 1st, 2021 and construction could last up to 6 weeks. Work is typically completed during the hours of 7 am - 4 pm. It is certainly our intention to complete the construction as soon as possible. However, the project duration can be affected by adverse weather and working conditions.

Construction Process: If you haven't already, you will soon start to see spray paint markings and small flags on your property and in the street. These markings are made through the PA One Call System and indicate where all underground utilities are located. It is very important that you do not try to move or alter these indicators. If you have any underground lines on your property such as electric dog fences or drains, please notify me using the contact information below before construction begins to avoid damage to the lines.

Within approximately one week of the PA One Call markings, UGI contractors will arrive to begin construction. You will see various types of construction vehicles such as backhoes, dump trucks, directional drilling rigs and vans. The lead contractor installing the gas main will be SKODA Contracting. You can expect to see both SKODA and UGI marked construction vehicles/equipment used throughout the construction process.

During construction, various parts of the street and/or grass will be excavated in order to install the new piping that will carry the gas through your neighborhood. This project will primarily be installed utilizing horizontal directional drilling, therefore open cut excavations will be minimal. However, unexpected rock, start & stop locations and foreign utility crossings will require excavating.

We will work to minimize any disruption or inconvenience to you and your neighbors and we greatly appreciate your patience during the process.

Restoration Process: At the conclusion of construction, clean fill will be installed in all excavations to create a temporary restoration. Typically, state and local municipalities require UGI to wait a period before permanent restoration can be completed within paved roadways. This allows the clean fill to settle and ensures a more successful permanent restoration for the life of the roadway. For this reason, permanent restoration to the street will not occur immediately after construction. We recognize that this may cause some inconvenience and we sincerely appreciate your patience.

For disturbed areas outside the paved roadway, such as grass and landscaped areas, restoration will be more immediate. Depending on the season, grass restoration usually occurs immediately after construction and typically involves topsoil, grass seed and straw. UGI strongly recommends and encourages you to water the restored areas regularly to assist germinating the new seeds and ensure the longevity of the restored areas.

Finally, if you have not already contacted UGI to request service through the GET Gas Program, it's not too late to join your neighbors who will be saving hundreds of dollars annually on their energy bills. If you have specific construction related questions or concerns, I will be the Project Manager handling this project. Please feel free to contact me directly at 484 357 2261 or visit our website at www.ugi.com/getgas.

If you already have natural gas service, we thank you for being a UGI customer and you are only receiving a copy of this letter to inform you of the upcoming construction in your area.

Thank you in advance for your patience as we begin the process of bringing a cleaner, more efficient and economical energy source to your neighborhood! Rest assured that your safety and satisfaction are our highest priority in this process. We look forward to serving you.

Sincerely,

Detek Kichline

New Business Project Manager
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